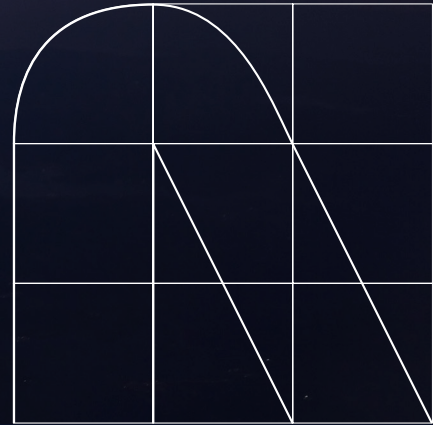


NTT DATA Business Solutions | Managed Services Package for RISE with SAP®

# Managing business transformation in the cloud

Get the full value of RISE with SAP



72%

of SAP customers will be using SAP S/4HANA in the cloud, by 2027.<sup>1</sup>

84%

of companies are already using cloud services.<sup>2</sup>

<sup>1</sup> Source: IDC Executive Summary, sponsored by SAP, SAP Customers are on the Move to SAP S/4HANA, June 2019.

<sup>2</sup> Findings of Managed Services Study 2022 conducted by NTT DATA Business Solutions in collaboration with the Custom Research Team of CIO, CSO, and COMPUTERWOCHE.

## The right skills to RISE with SAP

RISE with SAP provides a comprehensive package of solutions, services, and tools to help your business transform its operations and become more resilient, agile, and innovative.

Leveraging RISE with SAP is determined by your company's specific needs and goals as well as it depends on your existing IT and organizational structure. From implementation and integration to change management and operations — both Private and Public Cloud Editions under RISE with SAP require specific skills and flexible capabilities.

## Experience transformed into services

To ensure successful implementation and operations of your SAP S/4HANA Cloud, it is important to work closely with an experienced SAP advisor and develop a comprehensive approach that addresses your specific needs.

With Managed Services for RISE with SAP (herein "MS 4 RISE"), NTT DATA Business Solutions offer a highly effective service package to complement RISE with SAP and close the capability gap with highly experienced, SAP Cloud-certified support consultants to ensure you get the full value of your SAP S/4HANA Cloud.

Either on SAP S/4HANA Public or Private Cloud Edition, with our MS 4 RISE package your company can make the most of

RISE with SAP and get ahead of the competition.

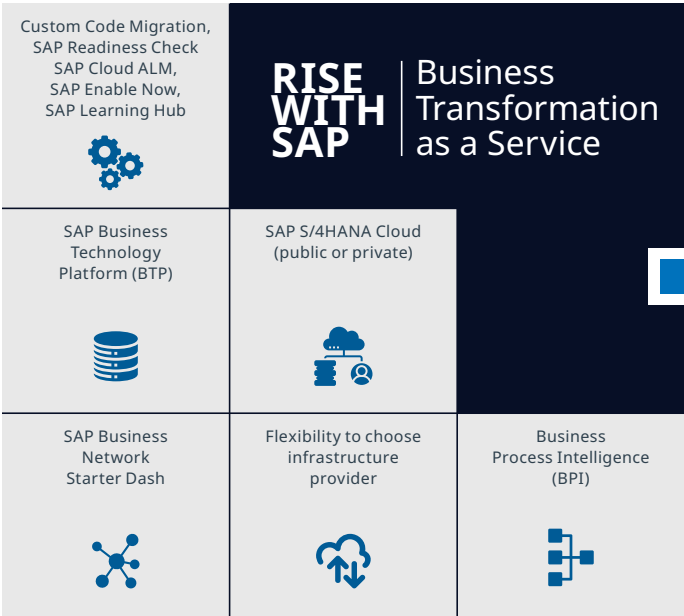
The included services in the MS 4 RISE package are:

- Customer Success Management
- Application Support and Optimization
- All-around Cloud Assistance

“Managing applications and running business processes in SAP S/4HANA Cloud requires special expertise. In a nutshell, our service package builds on both best practices and SAP-certified staff, to make sure our clients can realize the full value of RISE with SAP.

Prashant Jha, Service Delivery Manager, NTT DATA Business Solutions

## RISE with SAP



## Added Value by NTT DATA Business Solutions



### Quick time to value

Within just a few weeks, NTT DATA Business Solutions can get the required services up and running to support your business, either within an off-the-shelf service package at the core or as a tailor-made solution to precisely meet your support requirements and to guide you along your digital business transformation journey.

### Growing your success is our motivation

A service package customized to your needs – for a trouble-free transformation journey as well as a smoothly running and successfully growing business. You benefit from individual MS 4 RISE customer care and measurable service outcomes that closely track and support your business success:

### Customer Success Management

Your designated NTT DATA Business Solutions Service Delivery Manager supervises the service performance and outcomes and is your strategic advisor at hand's reach in your region and your time zone.

### Application Support & Optimization

You have two goals to achieve in your business – stability and growth. Put the right priorities as you go:

1. Combine the flexibility of our service package with high-skilled cloud-certified service consultants to make sure your SAP solution runs smoothly.
2. Benefit from our best-in-class SAP and industry knowledge to improve your SAP solution. Run changes and on-demand projects and ensure your SAP solution is always the right fit for your business.

### All-around Cloud Assistance

We have you covered with all required technical activities for a gap-free coverage of your SAP Cloud Infrastructure.

### Why NTT DATA Business Solutions?

As SAP Platinum Partner with 30+ years of experience in supporting business success and growth for more than 6,000 customers, we provide you with the unique insights regarding SAP innovations and connect your business opportunities with the best practices and latest technologies. The embedded values of NTT DATA Business Solutions' MS 4 RISE package help to achieve your goals:

- Ensure business continuity through our SLA-based service model
- Reduce business disruptions while increasing SAP productivity significantly
- Scale up or down as your business evolves and reduce the total cost of SAP operations
- Manage your digital transformation journey to an intelligent enterprise

NTT DATA Business Solutions is ready to help you leverage the full potential of RISE with SAP on your digital business transformation journey and be best prepared for the future chances and challenges to come.

**Learn more about NTT DATA Business Solutions**

[www.nttdata-solutions.com](http://www.nttdata-solutions.com)

**We Transform. SAP® Solutions into Value** We understand the business of our clients and know what it takes to transform it into the future. At NTT DATA Business Solutions, we drive innovation – from advisory and implementation, to managed services and beyond, we continuously improve SAP solutions and technology to make them work for companies – and for their people.

